Attachments

100000000000000000000000000000000000000	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013
<010>	Study Area Code	170185	T ==
<015>	Study Area Name	MARIANNA - SCENERY	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030	bgalardo@fairpoint.com	
<701>	Residential Local Service Charge Effective Date 1/1/20: Single State-wide Residential Local Service Charge		

<703>

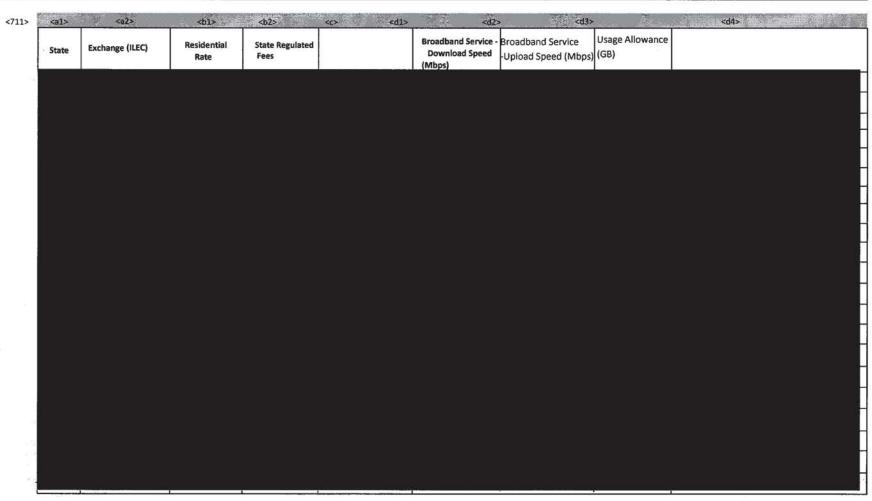
<81>	<a2></a2>	<e3></e3>	<b1></b1>	<b2></b2>	 t3>	A-11 (64x	< 05>	<∞
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and I
A	Marianna		FR	19.5				
A	Scenery Hill		FR	19.5				
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(710) Broadband Price Offerings Data Collection Form

FCC Form 481.

OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

<010>	Study Area Code	170185
<015>	Study Area Name	MARIANNA - SCENERY
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com



(710) Broadband Price Offerings Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	170185
<015>	Study Area Name	MARIANNA - SCENERY
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

3-	COMEGUE EN	nail Address - Email Addr	ess or person identi	med in data line <030	> bgalardo@fairpo	int.com			
1>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	sd2:	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	#15.45	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	5

(800) Operating Companies	建筑建筑	FCC Form 481	
Data Collection Form		EX. 22 1820 183 183 183 183 183 183 183 183 183 183	. 3060-0986/OMB Control No. 3060-0819
		July 2013	

<010>	Study Area Code		170185	
<015>	Study Area Name		MARIANNA - SCENERY	
<020>	Program Year		2016	
<030>	Contact Name - Person U	SAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Numb	ber - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - E	Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<810>	Reporting Carrier	Marianna and Scenery Hill Telephone Compan	γ	
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	Marianna and Scenery Hill Telephone Company		

<a>> <a>> <a>> <a>> <a>> <a>> <a>> <a>>	<a2></a2>	<a3></a3>		
Affiliates	SAC	Doing Business As Company or Brand Designation		
Bentleyville Communications Corporation	170145	dba FairPoint Communications Inc.		
Berkshire Cable Corp.		dba FairPoint Long Distance		
Berkshire Cellular, Inc.				
Berkshire New York Access, Inc.				
Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.		
Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.		
Bluestem Telephone Company	411835	dba FairPoint Communications Inc.		
Chautauqua & Erie Communications, Ltd				
Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance		
Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.		
China Telephone Company	100004	dba FairPoint Communications Inc.		
Chouteau Telephone Company	431981	dba FairPoint Communications Inc.		
Columbine Telecom Company	462204	dba FairPoint Communications Inc.		
Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.		
COM Networks, Inc.				
Comerco, Inc.		dba FairPoint Long Distance		
Community Service Telephone Co	100015	dba FairPoint Communications Inc.		
C-R Communications, Inc.				
C-R Long Distance, Inc.		dba FairPoint Long Distance		
C-R Telephone Company	341009	dba FairPoint Communications Inc.		
El Paso Long Distance Company		dba FairPoint Long Distance		
El Paso Telephone Company	341004	dba FairPoint Communications Inc.		
Ellensburg Telephone Company	522412	dba FairPoint Communications Inc.		

(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code		170185	
<015>	Study Area Name		MARIANNA - SCENERY	
<020>	Program Year		2016	
<030>	Contact Name - Person U	SAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Numi	ber - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - E	Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<810>	Reporting Carrier	Marianna and Scenery Hill Telephone Company	У	
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	Marianna and Scenery Hill Telephone Company		

<813>	<a15< th=""><th><a2></a2></th><th><83></th></a15<>	<a2></a2>	<83>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	Elltel Long Distance Corp.		dba FairPoint Long Distance
	Enhanced Communications of Northern New England Inc.		
	ExOp of Missouri Inc.		
-	FairPoint Broadband, Inc.		
-	FairPoint Business Services LLC		
	FairPoint Carrier Services, Inc.		
-	FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
	FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
	FairPoint Vermont, Inc. (TG)	143331	dba FairPoint Communications Inc.
	Germantown Independent Telephone Company	300618	dba FairPoint Communications Inc.
	Germantown Long Distance Company		dba FairPoint Long Distance
	GTC, Inc.	210291	(Florala) dba FairPoint Communications Inc.
-	GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
	Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
	Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
	Marianna Tel., Inc.		
	MJD Services Corp.		×
	MJD Ventures, Inc.		
	Northern New England Telephone Operations LLC (NNE)	125113	dba FairPoint Communications Inc.
	Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
	Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
-	Odin Telephone Exchange, Inc	341065	dba FairPoint Communications Inc.
	Orwell Communications, Inc.		dba FairPoint Long Distance

A STATE OF THE STA	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		170185	
<015>	Study Area Name		MARIANNA - SCENERY	
<020>	Program Year	S10000	2016	
<030>	Contact Name - Person I	JSAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030	> 2075354126 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <03	> bgalardo@fairpoint.com	
<810>	Reporting Carrier	Marianna and Scenery Hill Telephone Com	pany	
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	Marianna and Scenery Hill Telephone Con	npany	

<a2></a2>	Ca3		
SAC	Doing Business As Company or Brand Designation		
300649	dba FairPoint Communications Inc.		
190244	dba FairPoint Communications Inc.		
	dba FairPoint Long Distance		
103313	dba FairPoint Communications Inc.		
	dba FairPoint Long Distance (Kansas, Colorado, Oklahoma)		
210339	dba FairPoint Communications Inc.		
100025	dba FairPoint Communications Inc.		
461835	dba FairPoint Communications Inc.		
	dba FairPoint Long Distance		
150084	dba FairPoint Communications Inc.		
145115	dba FairPoint Communications Inc.		
	dba FairPoint Long Distance		
	dba FairPoint Communications Inc.		
522453	dba FairPoint Communications Inc.		
	\$AC 300649 190244 103313 210339 100025 461835 150084 145115		

FCC Form 481

Line 112- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

1. In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. The bureau stated that "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest" to require price cap ETCs to file five-year plans.¹

¹ Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (FTC Reporting Requirements Order).

Marianna and Scenery Hill Telephone Company
Pennsylvania 170185
Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Marianna and Scenery Hill Telephone Company, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following:
(1) filing a Local Exchange Tariff pursuant to the requirements of The Pennsylvania Public Service
Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in- billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,1 the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." 2 The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."3

Bentleyville Communications Corporation d/b/a FairPoint Communications and Marianna and Scenery Hill Telephone Company d/b/a FairPoint Communications, have only a reactive Service Quality Reporting obligation. Rule 52 Pa. code 63.51-63.65 states that a Public Utility providing "simple residential or business voice grade services" that fails to meet a stated average level or operation required for a period of three (3) consecutive months must take immediate steps as outlined in the rules. Corrective actions include an investigation into the substandard performance and notice to the Commission followed by a written report within 5 working days and a status report at the end of one (1) month. The Service Quality Measurement are as follows: Customer trouble reports, local dial service, installation of service, and operator handled calls.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement.

Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology ("IT")
- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Enhanced 9-1-1 ("E-911")
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, FairPoint takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration ("NOAA")
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. Event / Crisis Communications are facilitated by FairPoint's Risk Management Team who assume the role of incident command from the onset of the event until normal operations are resumed.

FairPoint uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery. For 2014, FairPoint has partnered with SunGard and will be deploying a hosted event communication platform in order increase our speed and reach of communications during an event.

Redundancy Mapping

The process of redundancy mapping reviews operations within the FairPoint organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of FairPoint's Northern New England footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, FairPoint is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24hour to 72hours response plan. This methodology



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

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Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

REDACTED FOR PUBLIC INSPECTION Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Marianna and Scenery Telephone Co. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Marianna and Scenery Telephone Co. are attached. The terms and conditions of residential local service can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

Supplement No. 114 - Telephone - PA P.U.C. No. 6

Marianna and Scenery Hill Telephone Co. d/b/a FairPoint Communications

Section 3 Fourth Revised Sheet 11 Canceling Third Revised Sheet 11

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following regulations.

B. REGULATIONS

- Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (A household is defined as "any individual or group of individuals who are living together as one economic unit". An economic unit is "all adult individuals contributing to and sharing in the income expenses of a household"). A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
 - b. Directory Listing (standard only).
 - Non-Published or Non-Listed Telephone Number Service.
 - Access to Directory Assistance Service.
 - e. Touch Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - Access to Alerting and Reporting Systems (9-1-1 dialing).
 - 1. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking
 - Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

(C)

Supplement No. 115 - Telephone - PA P.U.C. No. 6

Marianna and Scenery Hill Telephone Co. d/b/a FairPoint Communications

Section 3 Fifth Revised Sheet 12 Canceling Fourth Revised Sheet 12

LIFELINE SERVICE

B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline service participants must be conducted annually by Marianna and Scenery Hill Telephone Company to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service

Pennsylvania Department of Public Welfare Lifeline Service Programs:

* Temporary Assistance for Needy Families (TANF)

* * * *

- * Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
- Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- Federal Public Housing
- National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Marianna and Scenery Hill Telephone Company.

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by Marianna and Scenery Hill Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (30 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

(C)

Form 481 Line 1210-Terms & Conditions for Lifeline Customers

Supplement No. 111 - Telephone - PA P.U.C. No. 6

Marianna and Scenery Hill Telephone Co. d/b/a FairPoint Communications

Section 3 Second Revised Sheet 13 Canceling First Revised Sheet 13

LIFELINE SERVICE

B. REGULATIONS (cont.)

- A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- Only services listed in B (2) above will be provided to Lifeline customers.
- Customer requested temporary suspension of Lifeline Service is not permitted.
- Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- Lifeline customers are subject to all Residence service regulations in this and other tariffs of Marianna and Scenery Hill Telephone Company.
- Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
- All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- 14. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C)

REDACTED FOR PUBLIC INSPECTION Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Supplement No. 114 - Telephone - PA P.U.C. No. 6

Marianna and Scenery Hill Telephone Co. d/b/a FairPoint Communications

Section 3

(I)

(C)

Third Revised Sheet 14

Canceling Second Revised Sheet 14

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE MONTHLY RATE

Applicable Residence Dial Tone monthly rate minus \$9.25⁽¹⁾.

* * * (C)

 Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

See FCC Public Notice released May 1, 2012, In re: Lifeline and Link Up Reform and Modernization et al., Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012).

(I) Indicates Increase

(C) Indicates Change

Issued: June 29, 2012

Effective: August 1, 2012